

Building another face of Europe 2020 with User Centric SmartGrids

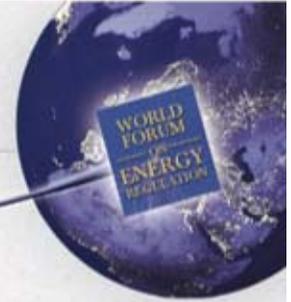
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- World Forum on Energy
Regulation IV
Athens, Greece

Energy Insight predictions



Energy efficiency “first fuel” choice

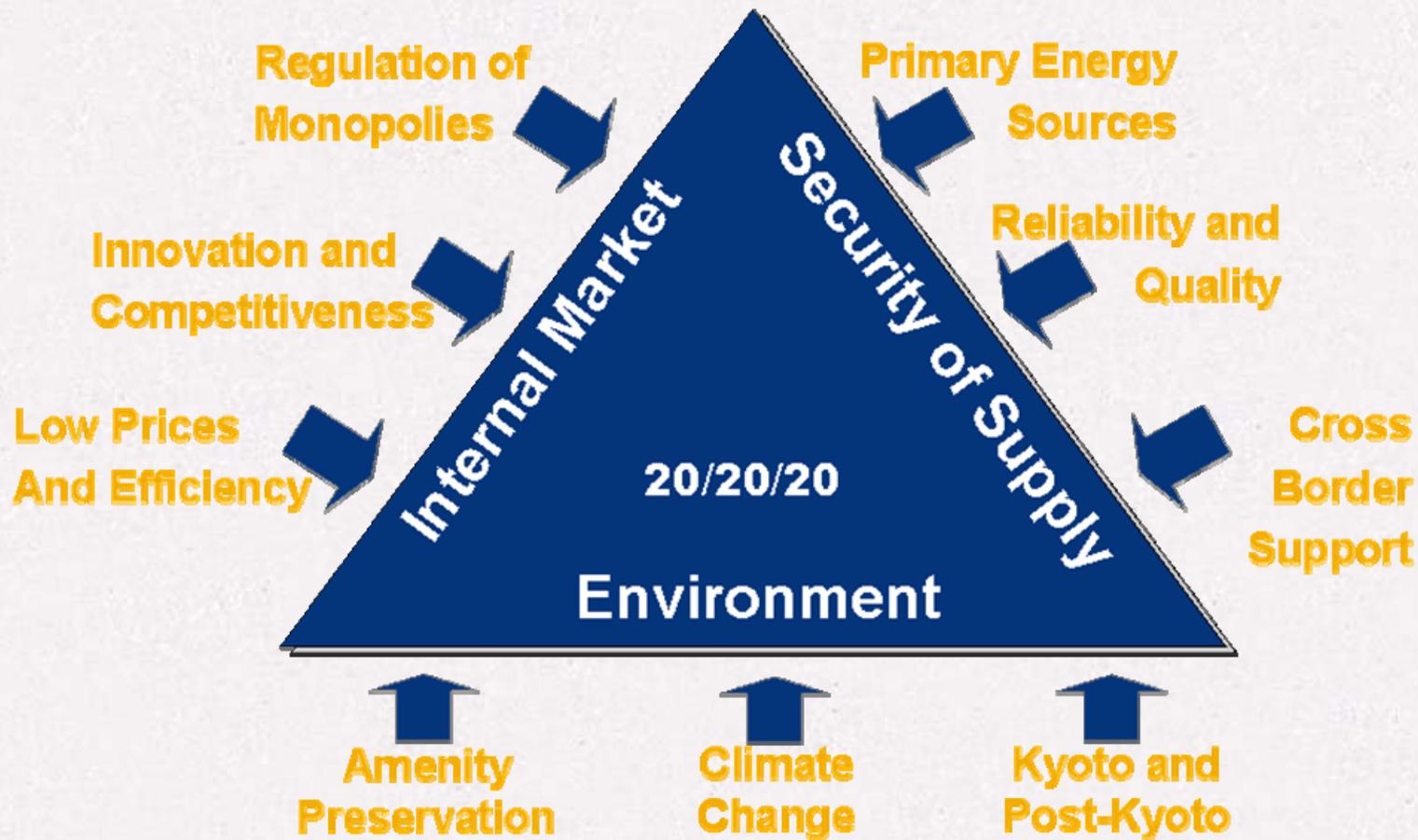
DER as a grid support tool

Intelligent grid up to \$70 billion in 2013

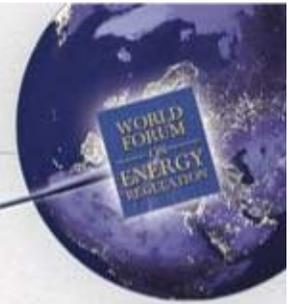
Web portals key for active consumers

Generators focused on CO₂ reduction

SmartGrids targets



Empowering end users



Smart Prosumers will consume and produce smarter when offered smarter « automatic » advices in the marketplace

Stakeholders involved

European Union,
Governments and
Utilities

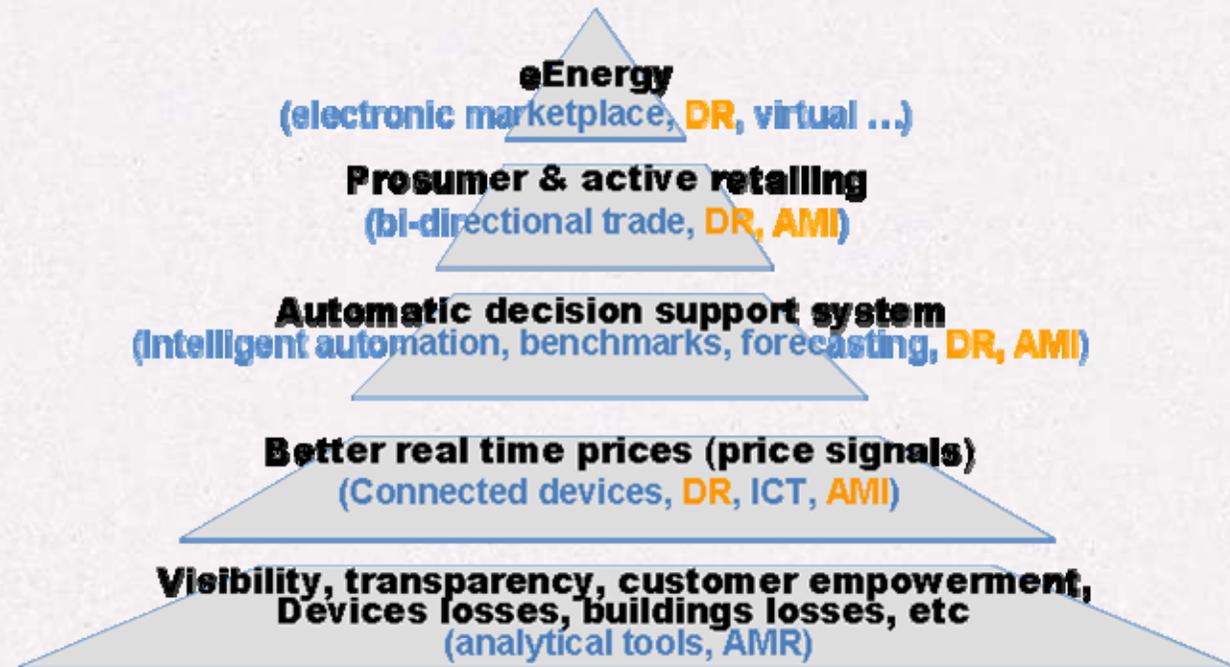
Consumers acting as
Power Suppliers

Suppliers, Consumers,
Technology & Service
Providers

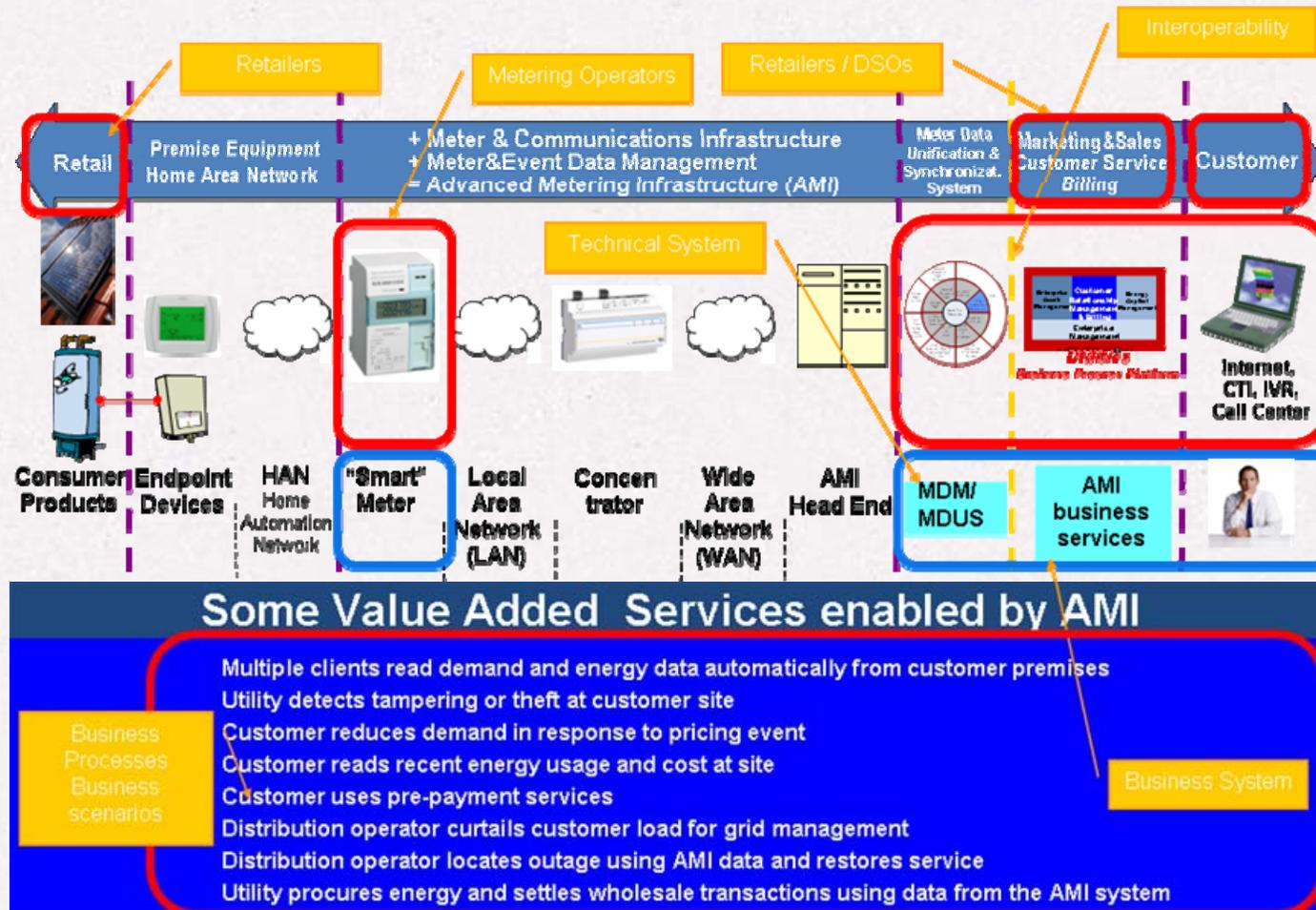
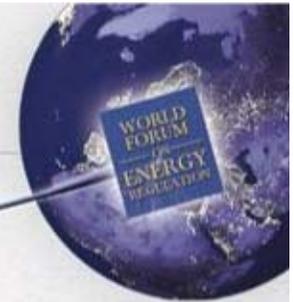
Retailers to Consumers

Consumers

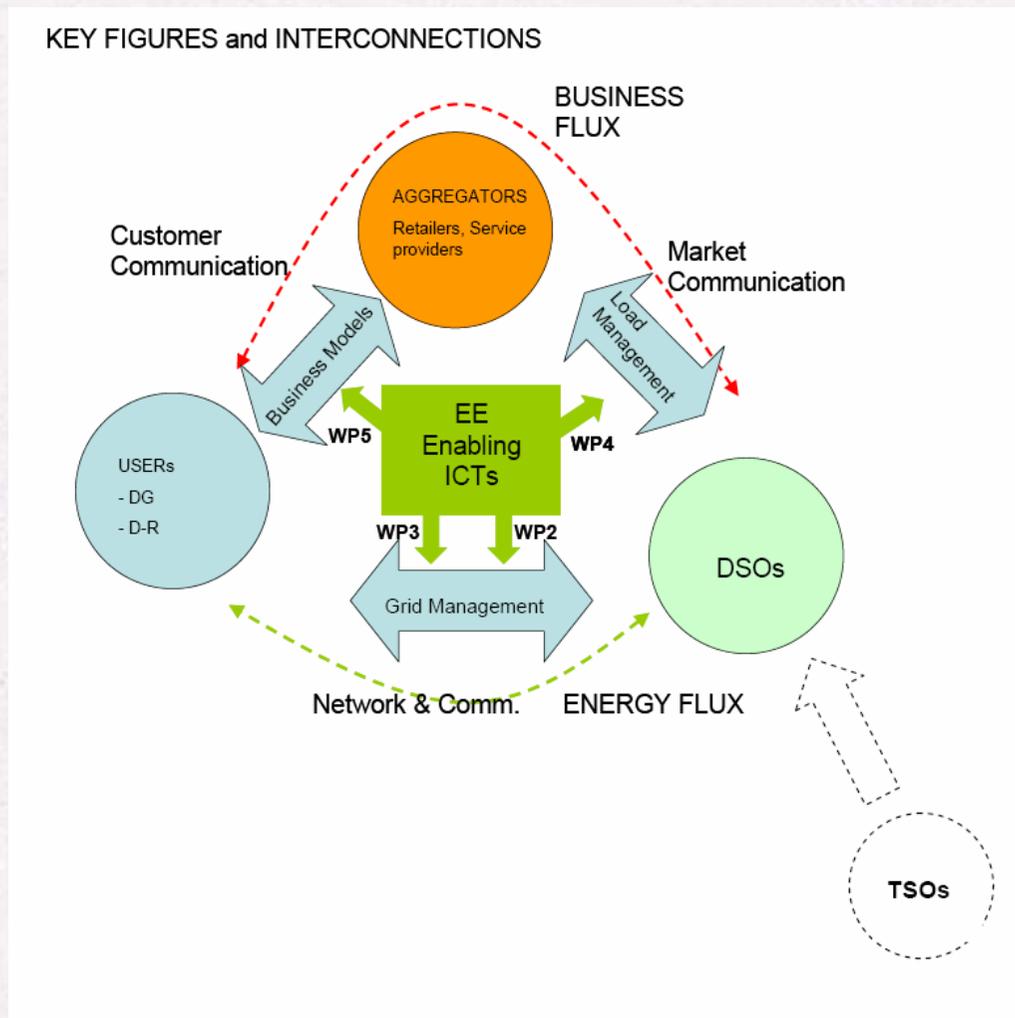
Customer participation aspects



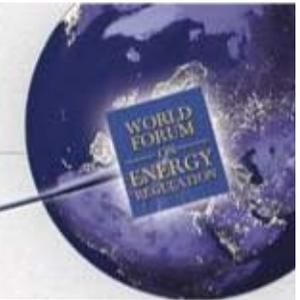
Smart metering processes at the end user



A complex liberalized competitive market

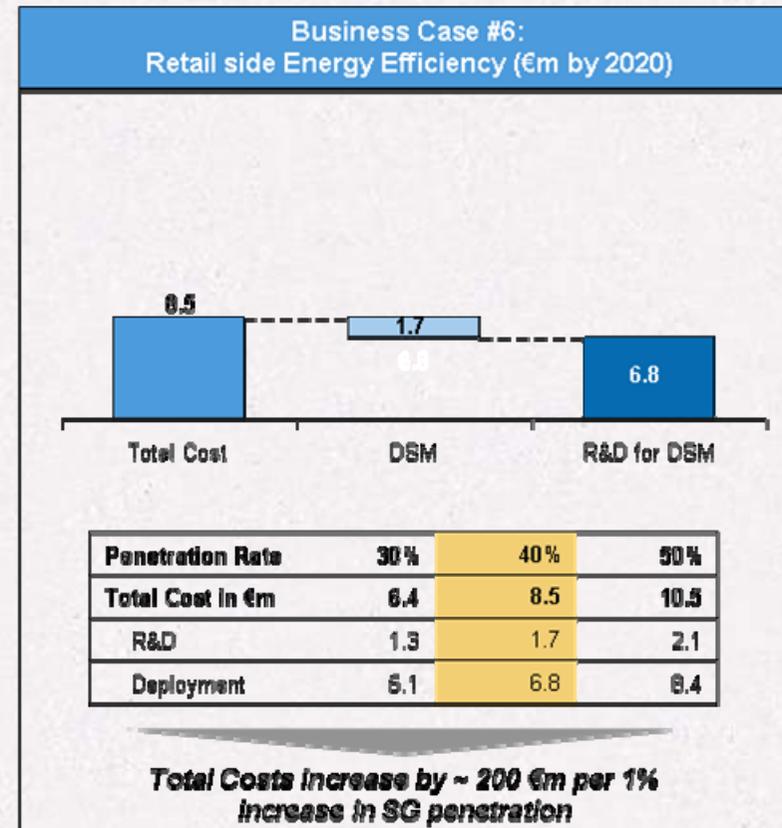
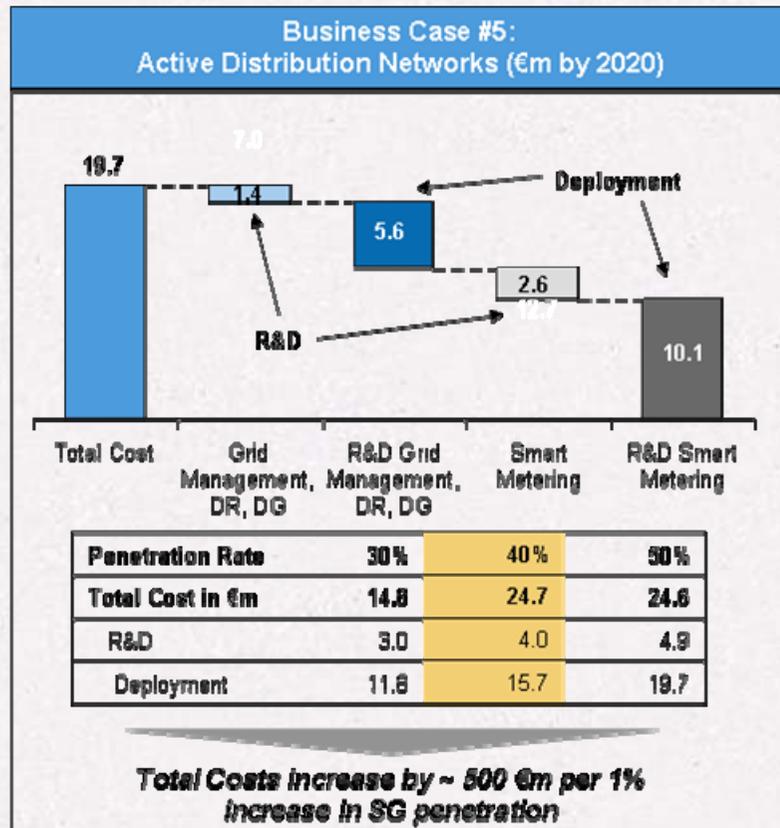


Asking the right questions in SmartGrids deployment

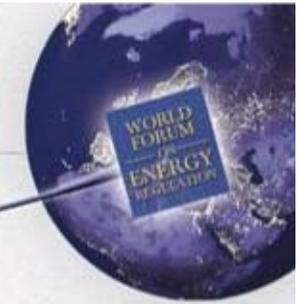


	Business Case #5: Active Distribution Networks	Business Case #6: Retail side Energy Efficiency
Infrastructure Layer	<ul style="list-style-type: none"> • What structural changes to the physical infrastructure are required? • How can asset value be enhanced through increased monitoring & control? 	<ul style="list-style-type: none"> • To what extent will beyond the meter applications be linked to the physical grid?
Communications Layer	<ul style="list-style-type: none"> • What requirements drive the digital grid? • How to deal with the new breadth of information? • How to ensure data integrity and security? 	<ul style="list-style-type: none"> • How will Smart Home devices become linked to the digital ICT layer?
Applications Layer	<ul style="list-style-type: none"> • How to integrate EV? • How to manage & dispatch DG? • How to institutionalize DR? • How to optimize grid operation? 	<ul style="list-style-type: none"> • How can individual retail customer devices and applications be utilized to achieve large scale energy efficiency improvements?
Other	<ul style="list-style-type: none"> • How will the interfaces between Transmission, Distribution be impacted • What role will new market participants play? • What regulatory schemes are required in the new set-up 	<ul style="list-style-type: none"> • How Customer Relation and Portal Self Services will become a standard multi-channel interaction ? • How Energy Data Management will become mandatory for forecasting, reconciliation, settlement, balancing and Smart Metering ?

RD&D costs Active DN and Retail in SmartGrids



Peak demand reduction



Based on \$20 M pilot by California utilities, that involved 2,500 customers, over a three year period, gateway systems reduced loads far in excess of dynamic pricing and smart thermostats alone. (**)

Technology	Peak Demand Reduction*
Time of use Pricing Information	8%
Dynamic Pricing Signals	13%
Smart Thermostat	27%
HEMS like device	43%

* *The Brattle Group "The Power of 5 Percent", The Electricity Journal, October, 2007*

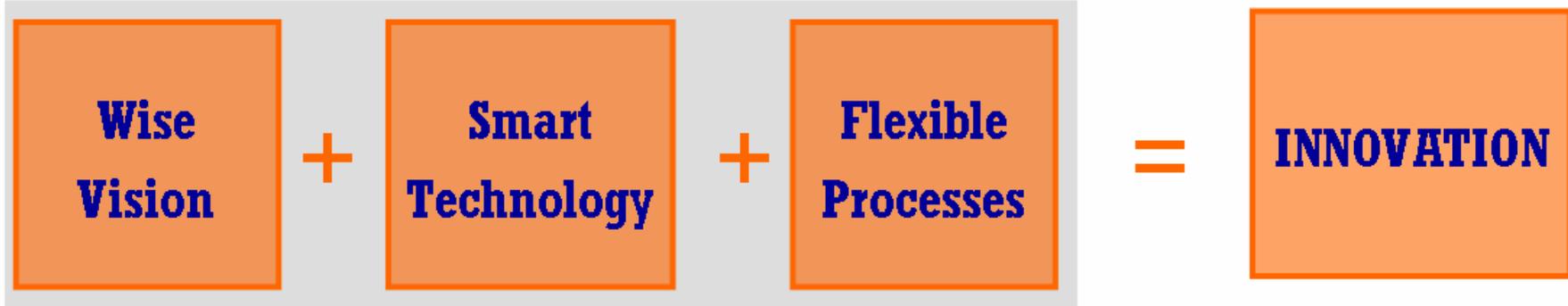
** *Source INTEL*

Demand Side Management Benefits



Projects	Topic	Benefits
Finland	Smart metering	7% energy efficiency
Norway (SINTEF)	Demand Response	24.5% energy efficiency
CRE (French regulator)	Smart metering	Reduction of non technical losses by 50% Residential energy efficiency by up to 5% CO2 reduction by up to 5% (CRE)
DONG Energy	Demand Side Management	25%-50% reduction in Non Delivered Energy 35% reduction in fault search time Up to 90% reduction in Network Reinforcement costs

The magic formula






eg Domestic and Small Business users



eg Informed players who earn their money by using the networks





SAP for Utilities
Business Warehouse

Enterprise Asset Management	Customer Relationship & Billing	Energy Capital Management
<ul style="list-style-type: none"> Resource/Supplier Net Mgmt Plant Lifecycle Mgmt Network Lifecycle Mgmt Asset & Work Order Management Outage Market Mgmt 	<ul style="list-style-type: none"> Selling Energy/Services Relationship / CRM customer Customer Service Mgmt Billing & Invoicing Customer / CRM customer Customer Financials Mgmt Market Price Mgmt Grid Usage Billing 	<ul style="list-style-type: none"> Water & Sewer Mgmt State Planning Job Energy Data Processing Energy Trading
<p>Analytics Financials Human Capital Management Corporate Services Operations Support</p> <p style="text-align: center;">Enterprise Resource Planning (ERP)</p>		

Network Lifecycle Management

Grid Engineering and Construction

Grid Maintenance and Operations

Connections Management

Innovation

- Automated Metering infrastructure
- Customer gateway to market

CORE
Focus: Differentiation